



<<Return to Kroll>>
<<Return Address>>
<<City, State ZIP>>

<<Date>> (Format: Month Day, Year)

<<FIRST_NAME>> <<MIDDLE_NAME>> <<LAST_NAME>> <<SUFFIX>>
<<ADDRESS_1>>
<<ADDRESS_2>>
<<CITY>>, <<STATE_PROVINCE>> <<POSTAL_CODE>>
<<COUNTRY>>

Notice of Data Breach

Dear <<First_name>> <<Last_name>>,

Nassau OOGP Vision Group (“OOGP”) is committed to protecting the privacy and security of the information we maintain. We are writing to inform you of an incident we discovered involving some of your information. Though we have no specific indication that there has been any fraudulent use of your information associated with this incident, this letter explains what happened, measures we have taken in response, and offers steps you may consider taking.

What Happened? An unauthorized third party accessed our network and, in January 2024, acquired certain files. Upon discovering this incident, we quickly initiated our incident response protocols and began an investigation with assistance from a third party forensic firm.

What Information Is Involved? We conducted a comprehensive review of the files involved, which identified some of your information related to an order from <<b2b_text_1 (Data Owner Name)>>. The information involved included your name, shipping address, and prescription information associated with a contact lens order. **Your Social Security number, financial information, and treatment information were NOT included.**

What We Are Doing & What You Can Do. Please know that we take this incident very seriously and we are continuing to heavily invest in data protection, training and our overall cybersecurity infrastructure to ensure the safety of our data and systems. As a best practice, we encourage you to review statements you receive from your eyecare providers. If you see charges for services you did not receive, please contact the provider immediately.

For More Information. We deeply regret any concern this incident may cause you. Should you have any questions, please call (866) 450-7642 Monday through Friday, between 8:00 a.m. to 5:30 p.m. Central Time, excluding major U.S. holidays.

Sincerely,

Nassau OOGP Vision Group